

# The Dallas Morning News

Oct. 21, 2004  
Transportation Security Administration  
TSA-20, West Tower, FOIA Division  
601 South 12th Street  
Arlington, VA 22202-4220  
Via fax at 571-227-1406

TSA05-0045  
RECEIVED: 10-22-04  
DEADLINE: 11-5-04

Under the Freedom of Information Act, I am requesting copies of all complaints filed to the ombudsman's office or TSA contact center regarding the new screening procedures regarding pat-downs that took effect Sept. 20, 2004. It is my understanding that there are about 100 such complaints.

In order to help determine my status to assess fees, you should know I am a reporter for The Dallas Morning News, a daily newspaper based in Dallas, Texas.

As a representative of the news media I am only required to pay for the direct cost of duplication after the first 100 pages. Through this request, I am gathering information that is of current interest to the public because this information is being sought for dissemination to the general public.

Please waive any applicable fees. Release of the information is in the public interest because it will contribute significantly to public understanding of government operations and activities.

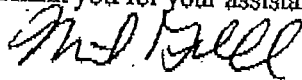
Because time is very much a factor, I ask that you communicate with me by telephone or e-mail if you have any questions. My phone number is 214-977-8489, and my e-mail address is [mgrabell@dallasnews.com](mailto:mgrabell@dallasnews.com)

I am willing to pay fees for this request up to \$50. If you estimate that the fees will exceed this limit, please inform me first.

If you deny any part of this request, please cite each specific reason that you think justifies your refusal to release the information and notify me of appeal procedures available to me under the law.

Thank you for your assistance with my request.

Thank you for your assistance.



Michael Grabell, staff writer  
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-Fax (214) 977-8319