

1971 Progress Report

The 1971 Progress Report for [redacted] Station is as follows.

ESTABLISHMENT

2. [redacted] Station was established with the arrival of [redacted] Our establishment was [redacted]

ADMINISTRATION

General :

3. The major administrative problems of the first five months of Station operations have been associated with "settling-in". Many of these problems have been resolved - some have yet to be resolved. The major outstanding problems are :

- (a) Accommodation : Station accommodation within [redacted] This situation has proven totally unsatisfactory. Although some short term relief has been possible by utilizing [redacted] elsewhere, a long term solution depends on overcoming the overall critical shortage of accommodation [redacted]
- (b) Bag Services : The existing fortnightly safe-hand bag service to or from MAIN OFFICE is unsatisfactory and can afford delays in correspondence etc. of up to [redacted] This situation is unlikely to improve unless [redacted] initiate at greater frequency their own courier service. Both possibilities are remote at present. In some instances, classification of documents permitting, we have used the non-classified bag to forward urgent material to MAIN OFFICE via [redacted]

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- (c) Station Vehicles : We are still awaiting delivery of [redacted] station vehicle. Delivery is however expected before the end of December 1971.
- (d) Language : A fluent knowledge of Spanish in SANTIAGO is a necessity. Although [redacted] Station personnel are progressing at a satisfactory rate commensurate with their respective levels of proficiency, [redacted] fully meet language requirements and Station efficiency is limited accordingly.
- (e) Other : The absence of any useful basic background reference material in [redacted] difficulties experienced in obtaining same from [redacted] and the lack of an effective translation service [redacted] have further limited Station efficiency. Hopefully these problems will be overcome in time.

RELATIONS WITH [redacted]

4. Our relations with [redacted] staff are, in general, satisfactory. Relations with [redacted] at least at a professional level, however are not particularly satisfactory but this is not expected to affect station operations.

SECURITY

5. The overall security situation within [redacted] including the attitude of [redacted] to the question of basic security, was, on establishing this Station, found to be appalling. There has been a considerable improvement in past months but unfortunately the prevalent attitude towards security, even at high level, remains negative rather than positive. Some improvement of physical security can be anticipated in the future when the [redacted]

RELATIONS WITH [redacted]

6. The major role of this Station is to [redacted]